Visitor Services/Interpreter (2 positions)

Full-time, Seasonal

Start date: May 12th, 2025 End date: September 1st, 2025

Salary: \$18.20/hour

Location: 2077 Ashburnham Dr. Ptbo, ON



Summary:

With our new museum open on the shores of Little Lake in Peterborough, Ontario, our dream to operate a museum that acts as a community hub and public access point to the water is being realized. The Canadian Canoe Museum is looking for two Visitor Services/Interpreters to help us at this very exciting time.

Visitor Services/Interpreters will be greeting visitors and executing transactions at the Admissions Desk and in the Gift Store. They will be delivering guided tours and performing hands-on demonstrations for the public. Working closely with the Associate Curator, students will assist in many different areas of the Museum, interpreting exhibit content for our visitors and helping bring the exhibitions to life by demonstrating for the public. Training in interpretation and visitor services will be provided; however, existing interest in history, museums, hands-on skills, and/or art is considered an asset. Proficiency in French or knowledge of an Indigenous language is also an asset.

Successful candidates will:

- Have excellent written and oral communication skills.
- Be comfortable working with the public of all ages.
- Have completed or be working on a post-secondary degree or diploma in the following fields of study: Heritage Interpretation, Canadian Studies, History, Museum Studies, Indigenous Studies, Anthropology, Environmental Sciences, Education, Tourism or a related field.
- Have a working knowledge of this country's history and an appreciation of its cultural diversity.
- Have a strong customer service background or retail experience.
- Fluency in English is essential; fluency in French or knowledge of an Indigenous language is considered an asset.
- Candidates are required to have basic computer skills, using an iPad, switching between multiple apps and using a point-of-sale system.
- Be eligible for Young Canada Works funding.

Training in interpretive content and visitor services tasks will be provided; however, existing interest in history, museums, hands-on skills, and/or art are considered an asset.

The Canadian Canoe Museum is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

Submit your cover letter and resume (by email only) by March 28th to:

Beth Stanley
Associate Curator
The Canadian Canoe Museum
beth.stanley@canoemuseum.ca